



Service for Victims of Crime



Someone to talk to
when you are in a
difficult situation

Who are we?

Service for Victims of Crime (RKK) offices offer a free, low-threshold service for persons who have experienced crime.

Everyone who has a problem related to criminal activity, including next of kin, may contact these regional offices. Our services are open to everyone, regardless of whether the crime has been reported to the police. Our advisors are bound by a duty of confidentiality. You are free to contact the offices anonymously, if you prefer.

The regional offices of the Service for Victims of Crime are found in 14 Norwegian cities, spread out all across the country. Our advisors have sound and varied professional backgrounds, as well as a wide range of experiences to draw on. For ten years this service was operated as a research project, but as of January 1, 2007 the service was made permanent.

The Government aims to expand the number of regional offices and to improve and strengthen existing ones.

How can we help?

- Support, advice, and guidance
- Information on your rights, and assistance in contacting the regular support system, if necessary
- Information on procedures in reporting a crime to the police, advice and guidance in claims for compensation
- Assistance in claiming criminal injuries compensation from the state
- Information on the formal procedures in criminal prosecution, and assistance to witnesses who are going to testify in court.

The regional service offices shall serve as a safe point of reference for and offer compassion, support, and assistance to victims of crime.

Witness support

If you are subpoenaed to testify in court, you may contact your regional office of the Service for Victims of Crime. The office will offer support to you as a witness, before, during, and after court proceedings. This may be done in a number of different ways; whatever suits you best. We may inform you of the formal procedures that apply to a trial and what is expected of you when you testify.

If you prefer, we can go with you to the courthouse, and stay with you for as long as you are there. We offer support to people of all ages.

How to contact us:

All the regional offices of Service for Victims of Crime have one joint phone number: **815 20 077**. Whenever you call this number, you will be transferred to a regional office near you. On the back of this leaflet you will find a complete list of mailing addresses, visiting addresses, and direct phone numbers for all the regional offices.

On our website, www.kriminalitetsofre.no, you can find a more detailed description of our services, including names of advisors, opening hours, e-mail addresses, etc.

Contact information:

The Service for Victims of Crime has one joint phone number:

815 20 077

Oslo:

Visiting/ mailing address: Norges Røde Kors,
Hausmannsgate 7, 0186 Oslo
Direct phone: 78 98 96 40
Fax: 78 98 96 41
rkk.oslo@kriminalitetsofre.no

Hordaland:

Visiting address: Fylkesmannen i
Hordaland, Kaigata 9, Bergen
Mailing address: Postboks 7310, 5020 Bergen
Direct phone: 78 98 96 10
Fax: 78 98 96 11
rkk.bergen@kriminalitetsofre.no

Rogaland:

Visiting address: Lagårdsveien 13, Stavanger
Mailing address: Postboks 240, 4001 Stavanger
Direct phone: 78 98 96 15
Fax: 78 98 96 16
rkk.rogaland@kriminalitetsofre.no

South Buskerud:

Visiting address: Bragernes torg 2a, 2. etg. Drammen
Mailing address: Postboks 220 Bragernes, 3001
Drammen
Direct phone: 78 98 96 35
Fax: 78 98 96 36
rkk.drammen@kriminalitetsofre.no

Vestfold:

Visiting address: Baglergaten 3, Tønsberg
Mailing address: Postboks 281, 3101 Tønsberg
Direct phone: 78 98 95 60
Fax: 78 98 95 61
rkk.vestfold@kriminalitetsofre.no

Agder:

Visiting address: Holbergsgate 17, Kristiansand
Mailing address: Serviceboks 514, 4605 Kristiansand
Direct phone: 78 98 96 25
Fax: 78 98 96 26
E-mail: rkk.kristiansand@kriminalitetsofre.no

Hedmark:

Visiting address: Torggata 72, Hamar
Mailing address: Postboks 446, 2303 Hamar
Direct phone: 78 98 96 47
Fax: 78 98 96 48
rkk.hedmark@kriminalitetsofre.no

Nord-Trøndelag:

Visiting/ mailing address: Statens Hus,
7734 Steinkjer
Direct phone: 78 98 95 57
Fax: 78 98 95 58
rkk.nordtrondelag@kriminalitetsofre.no

Sør-Trøndelag:

Visiting/ mailing address: Kongens gate 60, 3. etg.,
7012 Trondheim
Direct phone: 78 98 96 05
Fax: 78 98 96 06
rkk.sortrondelag@kriminalitetsofre.no

Haugaland and Sunnhordland:

Visiting address: Politihuset i Haugesund,
Smedasundet 50, Haugesund
Mailing address: Postboks 278, 5501 Haugesund
Direct phone: 78 98 96 20
Fax: 78 98 96 21
rkk.haugalandsunnhordland@kriminalitetsofre.no

Østfold:

Visiting/ mailing address: Nygaards gate 50,
1607 Fredrikstad
Direct phone: 78 98 96 30
Fax: 78 98 96 31
rkk.fredrikstad@kriminalitetsofre.no

Salten:

Visiting address: Storgata 11, 3. etg. Bodø
Mailing address: Postboks 1306, 8001 Bodø
Direct phone: 78 98 95 55
Fax: 78 98 95 56
rkk.salten@kriminalitetsofre.no

Troms:

Visiting address: Strandgaten 41, 2. etg., Tromsø
Mailing address: Postboks 1302, 9263 Tromsø
Direct phone: 78 98 96 03
Fax: 78 98 96 02
rkk.troms@kriminalitetsofre.no

Eastern Finnmark:

Visiting address: Kirkegata 2, 1. etg. Vardø
Mailing address: Postboks 253, 9951 Vardø
Direct phone: 78 98 95 22
Fax: 78 98 95 10
rkk.ostfinnmark@kriminalitetsofre.no